

WARNING

Any cutting tool may break or shatter under improper use. Government regulations require use of safety glasses and other appropriate safety equipment at all times in the vicinity of use. Wet or dry grinding of cutting tools produces potentially hazardous dusts or mists; to avoid adverse health effects, use adequate ventilation and read the Material Safety Data Sheet for further applicable tool material or grade before grinding.

Terms & Conditions

Net 30 days.

Shipping F.O.B. Houston, TX

- All shipments ship ground, unless otherwise specified.
- Orders must be in by 3:00 p.m. for same day shipping.

Customer Alterations

Grinding Technology cannot be responsible for the performance of, or compliance of Specifications, nor can we accept, for return, any tool that has been altered in any way by our customers.

This includes surface treatments, coatings, flats, tangs, markings, or any geometry alterations.

Product Warranty

Grinding Technology warrants to original equipment manufacturers, distributors and industrial and commercial users of its products that each new product which it manufactures or supplies is free from defects in material and workmanship. Its sole obligation under this warranty is limited to furnishing, without additional charge, a replacement for, or, at its option, repairing or issuing credit for any such product which shall, within 6 months from the date of sale by Grinding Technology, be returned freight prepaid to Grinding Technology and which, upon inspection, is determined by Grinding Technology to be defective in materials or workmanship. The provisions of this warranty shall not apply to any product which has been subjected to misuse, improper operating conditions, or which has been repaired or altered, if such would adversely affect performance of the product. Complete written information with respect to all such matters must be furnished to Grinding Technology as a prerequisite to its consideration of any claim or complaint under this warranty.

The repair, replacement or issuance of credit for parts provided for in this warranty constitutes the Buyer's exclusive remedy. The warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Grinding Technology has no liability or responsibility on any claim of any kind, whether in contract, tort or otherwise, for any loss or damage arising out of, connected with, or resulting from the manufacture, sale, delivery or use of any product sold hereunder, in excess of the cost of

replacement or repair as provided herein. In no event shall Grinding Technology be liable for any special, incidental or consequential damages. Grindingtechnology makes no other warranty, express or implied, except as set forth above; and neither assumes nor authorizes any other person or entity to assume for it any other obligation or liability in connection with any of its products.

Return Policy

No merchandise can be returned without prior authorization and completion of a **Return Goods Authorization (RGA)** from being completed. Credit will not be issued for merchandise returned without a return authorization number. Stock over 3 months old may not be returned. All returns will be subject to a 15% restocking fee. Merchandise must be returned within 30 days of date of shipment or returns will not be accepted for credit. Only standard catalog tools that have not been used or damaged and do not exceed Grinding Technology annual usage are eligible for return and credit. All returns must be in their original packaging and should include a copy of the invoice and packing slip. Returned tools will be fully inspected for use and damage before credit is issued

Claims

Goods are considered sold and our responsibility ceases when delivery is made to the transportation company. In the event of goods being lost in transit, we will make every effort on behalf of customers to have lost goods found or to have the transportation company make proper restitution for loss. Damage claims must be made against carrier.

Specials

Orders for special tools, non-catalog or modified tools, are accepted on a no cancellation basis, and tools are not returnable. A confirming purchase order is required before any work begins on special tools. A 10% over or under shipment on a special is acceptable based on industry standards, unless no over shipment is stated at time of order. Shop minimum of \$100 for all specials.

Errors

Grinding Technology cannot be held responsible for incorrect parts made with our products, due to mislabeling, or defect. We assume all tools used by our customers are inspected before use, and that first part inspection in customer's plant is the rule. We will replace or credit tools in those situations.

All shipment shortages must be reported within 10 business day of receipt of shipment. No credit will be issued for any shortages after this 10 day period.

Prices

Prices are subject to change without notice.

Trademarks

Trademarks are the property of their respective owners.